



**The Brief:**

- Need to market test maintenance contract cost after 5 years
- Enhance staff skills by site specific training
- Improve planned maintenance performance in terms of monthly reporting
- Improved analysis of reactive repairs and reduce number of calls
- Improve maintenance health and safety management
- Interface with Canary Wharf management re: fire alarm maintenance
- Provide flexibility in contract for evolving property portfolio

**What Hillyard Associates delivered:**

- Reviewed current specification and prepared updated Maintenance specification.
- Project management of tender process and supplier technical queries
- Tender technical evaluation and supplier interviews with in-house procurement team
- Tender report and supplier recommendation
- Worked alongside in house procurement department

**Client Achievements:**

- Updated maintenance specification
- Staff skill training programme
- Certified maintenance costs, including specialist subcontracts
- Improved site management and reporting
- Improved health and safety management
- Project delivered on time and within budget expectations.
- Mobilisation plan implemented to achieve smooth transition to new maintenance regime

Call us today on **01202 814544** to find out how Hillyard Associates can help your business.

***Impartial Advice for Evolving Business Needs***

